

NOTICE OF DATA PRIVACY EVENT

Inlet Health dba Communicare (“Communicare”) is notifying individuals of an incident that may affect the privacy of certain personal information relating to former and current employees, patients, dependents, and other individuals. Communicare is issuing this notice to communicate what is known about the incident, our response, and steps impacted individuals can take, if deemed appropriate.

FREQUENTLY ASKED QUESTIONS

What Happened? On November 23, 2024, Communicare identified unusual activity on certain systems. We promptly took steps to secure our systems and initiated an investigation into the nature and scope of the issue. The investigation determined that there was unauthorized access to our network for a short duration on November 23, 2024, and that certain information was acquired without authorization during that time. Following our investigation, we undertook a thorough review of the information contained on the potentially affected systems to determine the types of information contained therein and to whom that information related for purposes of providing notice to potentially affected individuals.

What Information Was Involved? The type of information that was or may have been impacted varies by individual and could include one or more of the following: Social Security number, date of birth, driver’s license number, state-issued identification number, passport number, military identification number, financial account information, medical information, and health insurance information.

What We Are Doing. The security of information in our care is amongst our highest priorities. Upon becoming aware of this event, we promptly began an investigation to determine the nature and scope of the event, took steps to secure our network, and notified federal law enforcement. We are also reviewing existing security policies and implementing additional cybersecurity measures to further protect against similar incidents moving forward. We are also reporting the incident to regulatory authorities, where required.

What You Can Do. At this time, we have no indication that identity theft or fraud occurred as a result of this incident. Nevertheless, we encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Please also review the below *Steps You Can Take to Help Protect Personal Information*, which contain information on what you can do to safeguard against possible misuse of your information.

For More Information. If you have additional questions, please contact our dedicated assistance line at (877) 258-5138, Monday through Friday from 9:00 am to 9:00 pm Eastern Time (excluding U.S. holidays).

Sincerely,

Inlet Health dba Communicare

STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been

a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.